

Zeus – Digital Identification Check

ZEUS

Completing your Digital Identification Check will take around 10 minutes using your smartphone to keep your Zeus application moving.

Acceptable Identification Documents

Primary Documents

You must provide at least one primary document, which can include:

- Australian Passport (physical copy only; digital passports are not accepted)
- Australian Driver's Licence (physical copy from any state; digital licences are not accepted)
- Foreign Passport
- Australian Birth Certificate
- ImmiCard

These documents serve as the main proof of identity and must match the personal details exactly as they appear in the originals. If names differs across documents, please provide linking documents such as a marriage certificate or change of name certificate to ensure consistency.

Secondary Documents

In addition to a primary document, you will need at least one secondary document. Acceptable secondary documents include:

- Medicare Card
- Health Care Card
- Australian Citizenship
- Australian Citizenship Certificate

The verification process takes approximately 10 minutes and must be completed in one session (it cannot be paused).

Before you start:

- Use your smartphone (not desktop or laptop)
- Have your physical ID ready (no screenshots)
- Ensure good lighting and a clean camera lens

Check your ID Details are correct.

All identification information must exactly match the details held by the relevant government data sources. Even minor discrepancies, such as spelling errors or missing middle names can trigger an identification failure. Take a moment to verify the information before clicking on the 'Continue' button can help avoid delays and unnecessary verification issues.

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Important: SMS Verification Links

The SMS for the Digital ID Check will have OriginMMS as the sender. Please click on the link to complete the check.

Only the most recent SMS link will work. Please use the latest SMS message you receive, if you are sent multiple verification messages.

The link is only valid for 7 days.

Tips for success

- Take clear, full photos of your ID
- Avoid glare, reflections and flash
- Use good lighting
- Look directly at the camera for your selfie
- Double-check your details

Common errors include:

- Variations in name (e.g. "Matt" vs "Matthew")
- The number "0" incorrectly recognised as the letter "O"
- Where names differ across documents, provide linking documentation (e.g. marriage certificate or change of name certificate).